ORIENTAL UNIVERSITY, INDORE

OUI/Reg./2026-27/368 Date: 18/08/2026

OFFICE ORDER

STUDENT GRIEVANCE REDRESSAL COMMITTEE (SGRC) - FACULTY OF LAW

Academic Session: 2026-27 | Centre of Legal Education: Faculty of Law, Oriental University, Indore

Reference: Bar Council of India Circular No. BCI: D: 2382/2024 (LE-Circular-14) dated 22.11.2024; Bar Council of India Circular No. BCI: D: 1452/2026 dated 11.03.2026.

In pursuance of the above-referred BCI directions and by order of the Competent Authority, the Student Grievance Redressal Committee (SGRC), Faculty of Law, is hereby constituted for Academic Session 2026-27 with the officers and representatives specified below, subject to completion and verification of the mandatory nominations indicated in the composition.

1. Objectives

1. Provide fair, accessible and transparent redressal of law students' academic, administrative, infrastructural and related grievances.

2. Ensure impartial proceedings, confidentiality, natural justice and protection against retaliation.

3. Maintain evidence-based time-bound grievance disposal and statutory reporting.

2. Composition

Sr. No.	Name	Designation	Responsibility
1	Dr. Pratyakash Joshi	Vice-Chancellor / Director / Dean / Head or senior faculty member nominated by Dean/Head	Chairperson
2	Dr. Jyoti Garg	Senior faculty member nominated by Academic Council	Member
3	Shreyas Pandey	Male student representative nominated by student body or transparently selected	Member
4	Navya kaundal	Female student representative nominated by student body or transparently selected	Member
5	Mr. Millinder Solanki	Administrative officer designated to coordinate and record proceedings	Member Secretary

3. Powers

1. Call for relevant records, written responses and an opportunity of hearing from all concerned parties.

2. Recommend reasoned corrective / remedial action to the competent authority in accordance with the governing rules.

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3. Refer specialised complaints requiring mandatory processes to the competent statutory / University mechanism while preserving the SGRC record.

4. Functions

1. Receive written grievances or complaints through an authorised online portal, covering examinations, assessments, curriculum, admissions, fees, services, library, hostels, transport, infrastructure, harassment and discrimination.

2. Acknowledge receipt of a grievance within three working days and convene within seven working days of receiving it.

3. Hear complainant and concerned parties fairly; maintain confidentiality, impartiality and proceedings records.

4. Communicate the resolution in writing within fifteen working days of the hearing.

5. Duties and Responsibilities

1. Maintain online/offline complaint channels, grievance-wise registers, supporting documents and action-taken records.

2. Communicate that a dissatisfied complainant may appeal to the Bar Council of India, as provided in the BCI circular.

3. Publish composition and contact details on University website and notice boards, and provide anti-retaliation safeguards.

4. Submit annual SGRC reports for BCI and furnish monthly data to the designated University reporting officer.

Implementation / Clarification: The additional Academic Council nomination and any BCI-nominated external member required under the cited BCI framework remain to be formally obtained and entered in the order. No vacant position shall be treated as an appointment. Verify and complete all mandatory nominations before conducting proceedings that require the prescribed composition.

This Order shall take effect from the date of issuance and remain applicable for Academic Session 2026-27, unless modified or superseded by a subsequent order of the Competent Authority. All concerned shall ensure necessary compliance and maintenance of records.

(Approved by the Hon'ble Vice Chancellor)

18/8/2026

Registrar
OUI (M.P.)

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Copy in favour of information –

1. P S to Hon'ble Chancellor / P S to Hon'ble Pro – Chancellor
2. P S to Hon'ble CMD / P S to Hon'ble Vice Chancellor
3. All Deans / Directors / HODs / In-charges / Advisor (Hostels)
4. CFAO / COE / Campus In-charge / Admin Officer / Hostel Warden (s)/ ERP Cell/ IT – Cell
5. All Concerned

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